CLEANING AND MAINTENANCE GUIDE

Admired Flooring is simple to clean and maintain. The 0.5mm thick commercial wear layer ensures ease of maintenance to help the longevity of your flooring aesthetic appearance.

Cleaning

• The following cleaning equipment and methods of cleaning are acceptable:

- Vacuum (without beater bar)
- Sweeping o Dust mop and micro-fibre mops
- Damp mop with a pH neutral detergent
- Only use a Steam Cleaner with the proper Floor Head attachment

• It is NOT recommended to use the following cleaning equipment

- Acidic, alkaline or abrasive cleaners o Steel wool or stiff bristled brushes
- Oil based soaps
- Buffing machines
- General Steam mops without the proper floor head attachment

Recommended Cleaning Products include:

• Bona : https://bona.com.au/products/floor-care-residential

• Versadet Floor Cleaner by Peerless Jal (available at Bunnings): https://www.peerlessjal.com.au/product/versadet-concentrated-neutral-floor-cleaner4/

• Long Life Timber Floor Cleaner by Pascoe's (available at Bunnings): http://addlifetoyourfloors.com.au/portfolio/long-life-timber-floor-cleaner/

Maintenance:

• If you have installed your flooring using adhesive (recommended), please consult with the installer or adhesive manufacturer's instruction on when it is suitable to commence walking on your installed floor.

• Reduce your broom time by using floor mats at door thresholds to keep dirt, moisture and chemicals (particularly from asphalt) away from your Admired Flooring.

• It is recommended to use a floor mat under rolling chairs.

• It is recommended to use floor protectors underneath your heavy furniture (especially under heavy items like refrigerators) and dining chairs/stools. Never drag furniture across vinyl flooring.

• Admired Flooring has a UV protection treatment, however direct sunlight can cause the colour of any material to fade. It is recommended to protect your flooring investment by closing the curtains or blinds when you're not using a room.

First Aid for your Admired Flooring:

1. To remove chewing gum, adhesive, crayon, candle wax and similar types of substances, apply ice until the unwanted substance becomes hard and brittle enough to crumble off. The residue can then be removed with mineral spirits.

2. Extra deep heel marks, caster marks etc, rub with green "Scotch-Brite pad' ™.

3. For dark spots caused by ink or other chemicals, clean the spot as per previous point.

WARRANTY

Warranty will only apply to quality issues from faulty manufacture.

- Residential Warranty period is 20 years
- Commercial Warranty period is 10 years

All planks purchased for an installation should be inspected by you or your installer. Planks that appear to be visually defective should not be installed. If visually defective planks of the Products are installed in the subject of the claimed floor, will not be claimable. If a problem occurs during installation, the job should be paused immediately. The proper redress is to report the problem to your dealer and distributor who, in turn will contact the manufacturer. Any costs caused by continued installation after the problem is reported will not be covered by the manufacturer.

This limited warranty covers manufacturing and visual defects, provided that the product is installed and maintained according to the instructions in the Installation and Maintenance Guide in effect at the time of the purchase. Planks with affected with such defects will be replaced by the supply only of new planks. This warranty shall not include loss of time, inconvenience, uninstallations, removal, or reinstallation of the affected material and any other incidental or consequential damages.

This warranty is in lieu of any other warranties expressed or implied.

This warranty service is available only by notice to your distributor through the dealer from whom the purchase was made. Notification must be accompanied by a copy of the original invoice and can only be authorised by your distributor.

Warranty Exclusions and Conditions:

- Warranty coverage for any replacement flooring planks will be limited to the remaining time of the original warranty.
- Warranty coverage does not apply to seconds, off-quality, or “as-is” goods.
- Warranty coverage applies only to the original purchaser and the original installation site and is not transferrable.
- Warranty coverage does not apply to conditions or defects caused by improper installation, the use of improper materials during installation, or inadequate sub-flooring preparation as described in the Installation instructions.
- Warranty does not apply to floors with alkalis in the subfloor or conditions arising from hydrostatic pressure or exterior applications.
- Warranty coverage does not apply to construction-related damage.
- Warranty coverage does not apply to colour variations between samples or printed illustrations and the actual production runs.
- Warranty coverage does not apply to reduction of gloss from use or improper maintenance.
- Warranty coverage does not apply to product sold through unauthorised dealers.
- Warranty coverage does not apply to conditions cause by improper use or maintenances such as:
    - Damage that results from not following maintenance instructions
    - Scuffs, scratches, cuts, staining from rubber backed mats, or damages or discoloration from carpet dyes, fertilizer, or other chemicals.
    - Damages caused by burns, flooding, fires, and other accidents.
    - Damage caused by abuse (such as dragging heavy or sharp objects across the floor without proper protection for the floor).
    - Damage caused by caster wheels or vacuum cleaner beater bars.

- Failure to support furniture with floor protectors made of non-staining felt or non-pigmented hard plastic
- Warranty coverage does not cover discoloration from heat and sunlight.

For further Warranty Conditions, please visit www.admiredflooring.com.au/install-warranty/